

Gympass FAQs

What does Gympass offer for their users?

The Gympass Network

Gympass offers the world's largest network of gyms, studios, and facilities that our users have access to with their one membership.

Gympass Partner Apps

In the same way that Gympass offers users access to a network of gyms and studios, Gympass offers our users access to a network of apps on-demand on their smartphones. These apps give our users access to everything from nutrition plans and workouts to meditation.

Live Stream Classes + Virtual Personal Training

Gyms and studios in the Gympass network are also offering live classes directly through the Gympass app for users who aren't ready or unable to make it to the physical studio location. Additionally, check out virtual 1:1 personal training through the Gympass app. Sessions offered include Body Building, HIIT, Boot Camps, Yoga, Pilates and much more!

How do I visit a gym with Gympass?

Check out the available gyms in our app and make sure to read the important information on the gym page. Some of our gyms require you to pre-register online or make a reservation. Once you arrive at the gym, you will open the Gympass app and select Check-In. This will populate any gym near you for you to check-in at that facility. After checking in on the Gympass app, you can let the gym's front desk staff know you are with Gympass then enjoy your workout!

What gyms are included with Gympass?

We have a large selection of both national gym chains and local gyms available within our network. Register for a Gympass account to view gyms available within your area. Logging into the Gympass site or app allows you to view the gym within your area and the correct pricing and plan options available to you.

How do I see the gyms included in the Gympass network?

To find which gyms are near you simply follow these steps:

- 1 - Visit Blue365Deals.com/Gympass
- 2 - Register if you are not already a Blue365 member or sign-in to your Blue365 account to redeem the Gympass offer
- 3-Verify your eligibility to be directed to the Gympass signup page
- 4- Enter your email, create a password, and click Sign Up. Download the Gympass App and sign in. Click on the "search" button. There you can see a map of facilities near you.

My favorite gym/studio isn't part of the Gympass network, can I add it?

We take (and love) referrals! You can submit a referral through your Gympass account. Whether on the Gympass App or website, click on 'My Account' and scroll down until you see 'Refer a gym'. Give us any information you have and we'll update you if it is added to the Gympass network.

Can I change my plan?

Yes! You can make changes to your plan at any time by logging into the Gympass app, clicking on 'My Account' and selecting 'Change or cancel your plan'. If you upgrade your plan, the upgrade will happen immediately and you will be charged a prorata for the upgrade. If you downgrade your plan, the active plan at the time will continue through the end of the monthly billing cycle.

Are there any restrictions to the Gympass benefit?

Depending on your plan selection there may be a limited amount of premium classes that you can attend. Other than that, You get 1 check-in per day at a gym/studio or in a live class or virtual personal training session. However, you have unlimited usage of the Gympass apps.

Do I need to be enrolled in a Gympass plan to explore the network?

No, there is no payment information required to view the network. In order to view the gym network and membership plans, sign up and create your free account.

How do I activate a plan?

Once you have logged into the site and explored the options, you can select a plan option that is right for you.

Blue365 Membership options:

Starter	Basic	Bronze	Silver	Gold	Platinum	Diamond
\$19.99 /month	\$29.99 /month	\$59.99 /month	\$89.99 /month	\$169.99 /month	\$249.99 /month	\$349.99 /month

How to make changes to my membership?

Once you have activated your plan, you are able to make changes from the app or website through the Manage Plan settings. Gympass is always a month to month membership. You can choose to upgrade your plan, mark your plan to downgrade in the next month, pause your membership, or cancel your membership through these options.

Our team is always happy to help!

**Via chat or email,
Monday-Friday, 6am-10pm CST**

<https://help.gympass.com/hc/en-us>

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