

# Gympass FAQs



## What Gympass Offers:

### The Gympass Network

Gympass offers the world's largest network of gyms, studios, and facilities with a single membership. Members can use any gym in the network, without limits on utilization.

### Gympass Partner Apps

In addition to access to a network of gyms and studios, Gympass also offers access to multiple apps on-demand, providing access to everything from nutrition plans and workouts to meditation.

### Live Streaming Classes + Virtual Personal Training

Gyms and studios in the Gympass network are also streaming live classes directly through the Gympass app for users who aren't ready or unable to make it to the physical studio location. Additionally, check out virtual 1:1 personal training through the Gympass app. Sessions offered include Body Building, HIIT, Boot Camps, Yoga, Pilates and much more!

## How do I visit a gym with Gympass?

Check out the available gyms in our app and make sure to read the important information on the gym page. Some of our gyms require you to pre-register online or make a reservation. Once you arrive at the gym, you will open the Gympass app and select Check-In. This will bring up gyms near you for you to check-in at that facility. After checking in on the Gympass app, you can let the gym's front desk staff know you are with Gympass then enjoy your workout!

## What gyms are included with Gympass?

We have a large selection of both national gym chains and also local gyms. Register for a Gympass account to view gyms available within your area. Logging into the Gympass site or app allows you to view the gym within your area and the correct pricing and plan options available to you.

## How do I see the gyms included in the Gympass network?

To find out which gyms are near you simply follow these steps:

- 1 - Visit [Blue365Deals.com/Gympass](https://Blue365Deals.com/Gympass)
- 2 - Register if you are not already a Blue365 member or sign-in to your Blue365 account to redeem the Gympass offer
- 3-Verify your eligibility to be directed to the Gympass sign-up page
- 4- Enter your email, create a password, and click Sign Up. Download the Gympass App and sign in. Click on the "search" button. There you can see a map of facilities near you.

## My favorite gym/studio isn't part of the Gympass network, can I add it?

We take (and love) referrals! You can submit a referral through your Gympass account. Whether on the Gympass App or website, click on 'My Account' and scroll down until you see 'Refer a gym'. Give us any information you have and we'll update you if it is added to the Gympass network.

## Can I change my plan?

Yes! You can make changes to your plan at any time by logging into the Gympass app, clicking on 'My Account' and selecting 'Change or cancel your plan'.

If you upgrade your plan, the upgrade will happen immediately and you will be charged on a prorated basis. If you downgrade your plan, the active plan at the time will continue through the end of the monthly billing cycle.

## Are there any restrictions to the Gympass membership?

With Gympass you have unlimited usage of all apps and you get 1 check-in per day at a gym/studio, or a live class, or a virtual training session. That means you can stay active 365 days a year using any gym available in the plan you selected. For premium studios/gyms, there may be a limit on the number of classes that you can attend per month.

## Do I need to be enrolled in a Gympass plan to explore the network?

No, there is no payment information required to view the network. In order to view the gym network and membership plans, sign up and create your free account.

## How do I activate a plan?

Once you have logged into the site and explored the options, you can select a plan option that is right for you.

### Blue365 Membership options:

Starter	Basic	Bronze	Silver	Gold	Platinum	Diamond
\$24.99	\$39.99	\$74.99	\$104.99	\$199.99	\$329.99	\$449.99
/month	/month	/month	/month	/month	/month	/month

## How do I make changes to my membership?

Once you have activated your plan, you are able to make changes from the app or website through the Manage Plan settings. Gympass is always a month to month membership. You can choose to upgrade your plan, mark your plan to downgrade in the next month, pause your membership, or cancel your membership through these options.

**Our team is always happy to help via chat or email!**

**Monday-Friday, 6am-10pm CST**  
**<https://help.gympass.com/hc/en-us>**



©2022 Blue Cross and Blue Shield Association — All Rights Reserved. The Blue365 program is brought to you by the Blue Cross and Blue Shield Association. The Blue Cross and Blue Shield Association is an association of independent, locally operated Blue Cross and/or Blue Shield Companies. Blue365 offers access to savings on health and wellness products and services and other interesting items that Members may purchase from independent vendors, which are not covered benefits under your policies with your local Blue Company, its contracts with Medicare, or any other applicable federal healthcare program. These products and services will be offered to you through the entire benefit year. During the year, the independent vendors may offer additional discounts on these products and services. To find out what is covered under your policies, contact your local Blue Company. The products and services described on the Site are neither offered nor guaranteed under your Blue Company's contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding your health insurance products and services may be subject to your Blue Company's grievance process. BCBSA may receive payments from vendors providing products and services on or accessible through the Site. Neither BCBSA nor any Blue Company recommends, endorses, warrants, or guarantees any specific vendor, product or service available under or through the Blue365 Program or Site.